

CLAIM FORM



Please always e-mail or call us in case of any claim and provide all necessary information and photos

You will always need a return number before you are able to return any goods

DO NOT RETURN ANY CLAIMED ITEMS UNLESS REQUESTED

Claims can also be handled via the MOS MOSH B2B site

Go to <https://b2b.mosmosh.com/> → My Account → Complaints → New complaint

CONTACT INFO
E-mail: retouren@sue-vet.com
Phone: +41 763809940

Date	
Ref. Number	

Customer no.	
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Customer name	
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Contact name	
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Address	
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E-mail	
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City		Postal code	
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Phone	
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Country	
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To get the fastest handling of your claim - please fill out all the necessary information below

	Style no.	Style name	Color	Size	Pcs.	Price	Date on customer receipt	Reason for claim	Photo
1									
2									
3									
4									
5									

CLAIM FORM
The complete claim form and photos must be send to retouren@sue-vet.com (No claim can be handled without photos)

RETURNS / PICKUP
All items must be returned at your own costs to below address And always returned with MOS MOSH return number on box(es) Sue-Vet AG Saatlensstrasse 265 CH-8050 Zürich

In case your return is confirmed and accepted you will be provided a MOS MOSH return number.

Please remember to remove any alarms and/or added price stickers. Not removed items will be charged 3 EUR per item.

NO ITEMS CAN BE RETURNED WITHOUT A RETURN NUMBER PROVIDED BY MOS MOSH